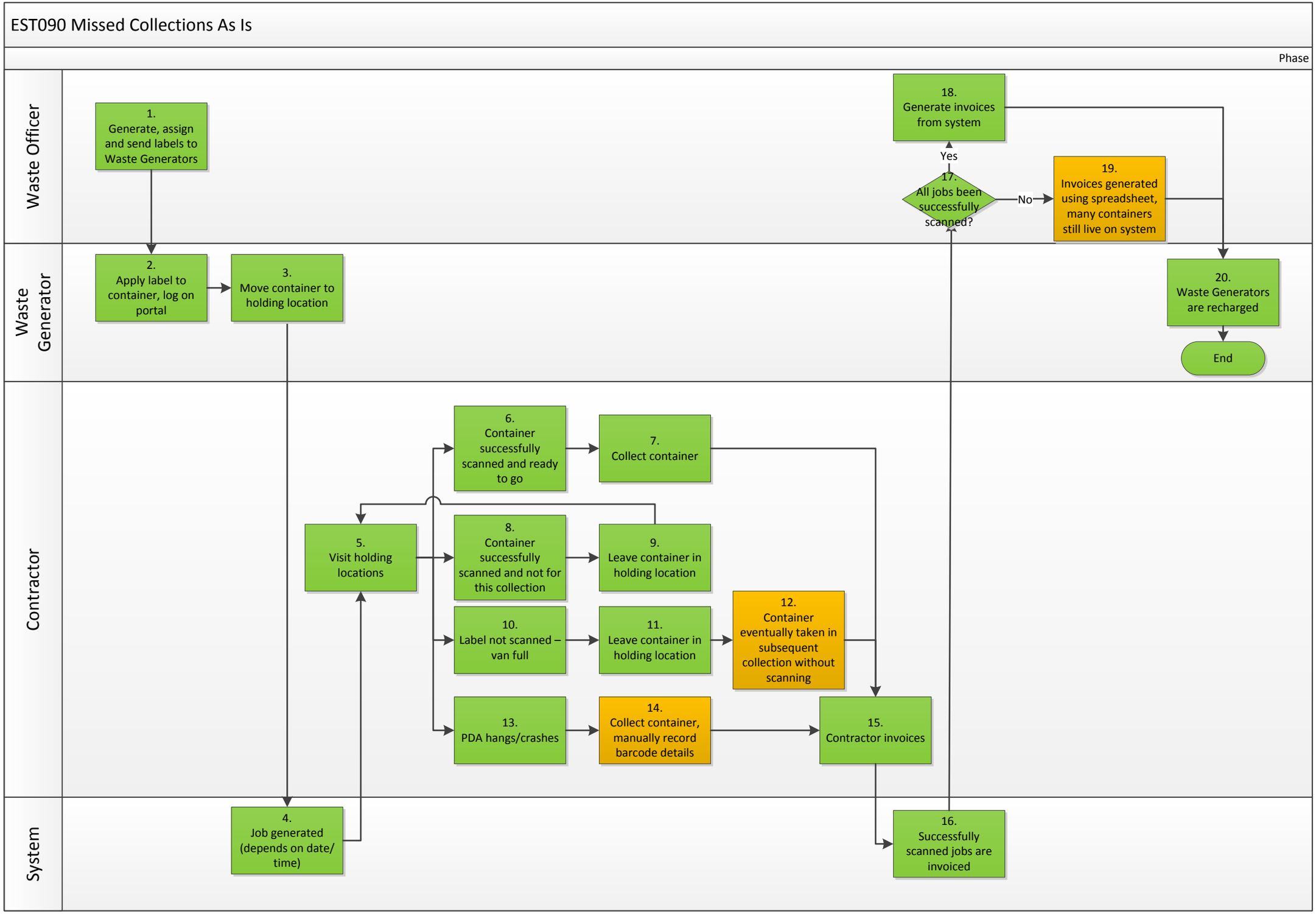
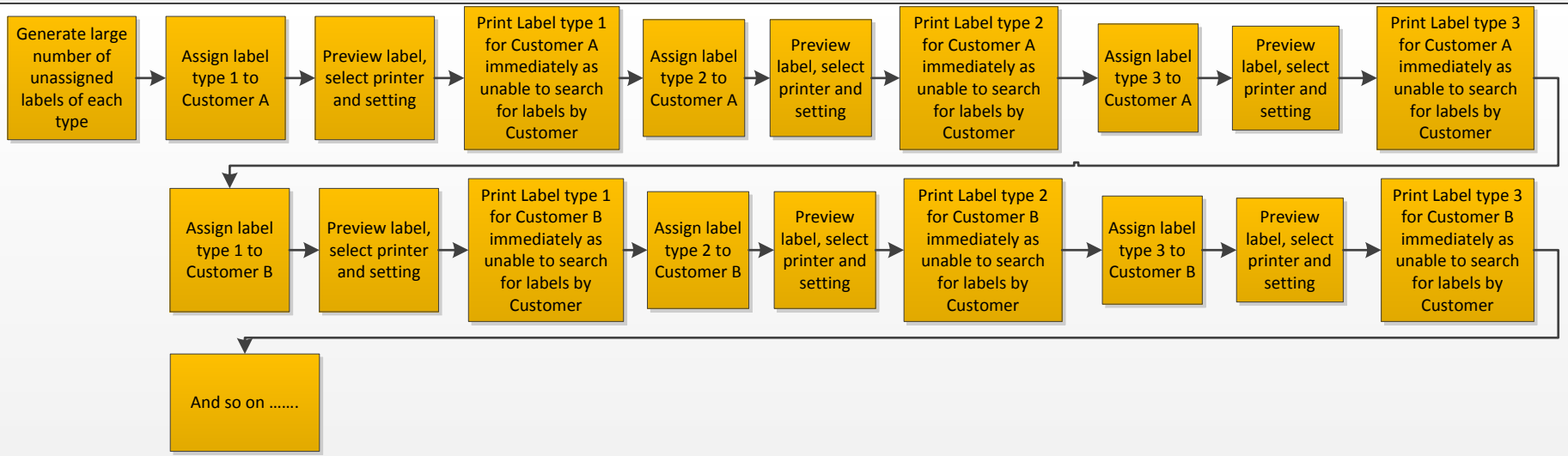
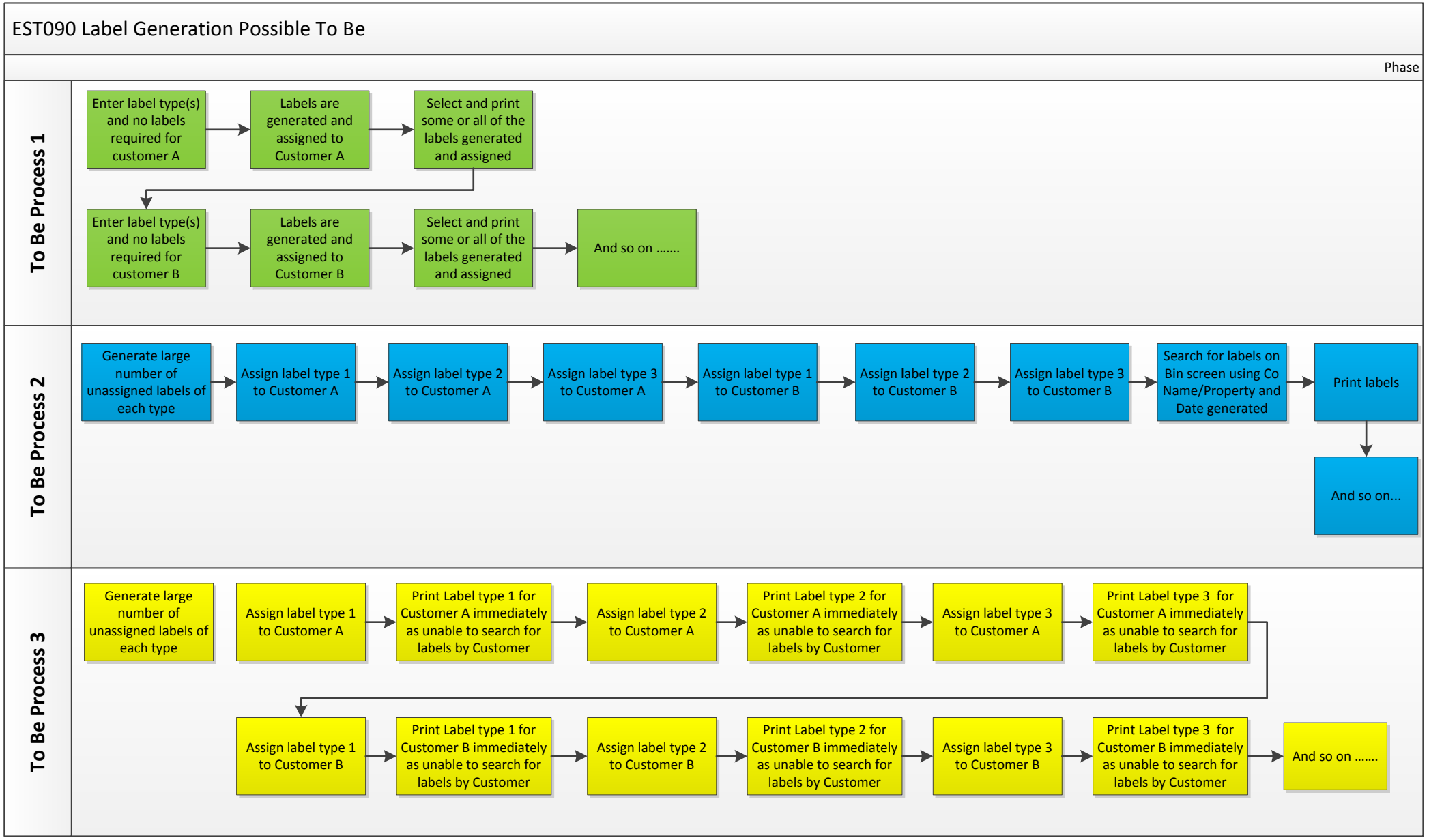

EST090 Missed Collections As Is
Phase
Waste Officer
Waste Generator
Contractor
System
1. Generate, assign and send labels to Waste Generators
2. Apply label to container, log on portal
3. Move container to holding location
4. Job generated (depends on date/ time)
5. Visit holding locations
6. Container successfully scanned and ready to go
7. Collect container
8. Container successfully scanned and not for this collection
9. Leave container in holding location
10. Label not scanned – van full
11. Leave container in holding location
12. Container eventually taken in subsequent collection without scanning
13. PDA hangs/crashes
14. Collect container, manually record barcode details
15. Contractor invoices
16. Successfully scanned jobs are invoiced
17. All jobs been successfully scanned?
Yes
No
18. Generate invoices from system
19. Invoices generated using spreadsheet, many containers still live on system
20. Waste Generators are recharged
End

# EST090 Label Generation As Is

Phase

As Is Process



# EST090 Label Generation Possible To Be

Phase