

# SMI012 Project Closure Questionnaire

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Response rate: 13%

## Project Closure Questionnaire

### 1 Were the objectives of this project met?



#### 1.a Comments:

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Images for Visitor was not met but this was agreed early on to descope and was the right decision

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### 2 Were the business requirements for the project met?



## 2.a Comments

### Showing 1 response

As above. On the plus side we delivered the additional objectives of CF upgrade and moved the Fenton server decommission

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## 3 Were the estimates for this project on target?



## 3.a Comments:

### Showing 1 response

There was necessary reestimation but we knew where we were through the project so we did not encounter any nasty surprises

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## 4 Was the resourcing for the project effective?



#### 4.a Comments:

##### Showing 1 response

This is ambiguous: assuming the question means budgeted days then yes, although there were days required for the additional work of CF and Fenton server, and days originally allocated for Visitor were not used for this purpose. Also, if we look at the original estimate we underestimated because there was not enough budget to do staff and visitor images.

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#### 5 Are there any outstanding actions?



#### 5.a Details:

No responses

#### 6 Please include feedback below on lessons learned from the project, highlighting both areas for improvement and successes.

##### Showing 1 response

We should have either made this a bigger project at the outset and started earlier in order to complete staff images and then visitor images (recognising the two had significant differences in feeds and user experience), or phased it into 2 projects. The CF upgrade and especially the Fenton decommissioning affected the timescales of the main project objective.

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